

DOWNEY PRODUCTS TONNEAU SYSTEMS LIMITED WARRANTY

LIMITED LIFETIME ON FRAMEWORK, SNAP SYSTEM AND COVER

(IMPORTANT-PLEASE READ AND RETAIN THIS WARRANTY FOR REFERENCE. WARRANTY CLAIMS WILL BE PROCESSED ONLY IN ACCORDANCE WITH THE CONDITIONS AND PROCEDURES SET FORTH BELOW.)

DURATION & COVERAGE

WARRANTED TO THE ORIGINAL RETAIL PURCHASER & FOR THE TRUCK ON WHICH THE TONNEAU COVER WAS ORIGINALLY INSTALLED. WARRANTY VALID IN THE 50 UNITED STATES & CANADA.

- 1) FOR THE FULL LIFETIME OF OWNERSHIP BY THE ORIGINAL PURCHASER, THE COMPLETE UNMODIFIED FRAME SYSTEM INCLUDING: RAILS, BOWS, CLAMPS, SNAPS AND COVER ARE WARRANTED AGAINST DEFECT IN MATERIAL OR WORKMANSHIP.
- 2) FOR TWO (2) FULL YEARS AFTER THE ORIGINAL PURCHASE DATE, GAS STRUTS ON LIFT-TOP DESIGN (LTD) ARE WARRANTED AGAINST DEFECT.

DOWNEY PRODUCTS TONNEAU SYSTEMS ARE WARRANTED AGAINST DEFECTS IN MATERIAL OR WORKMANSHIP FOR AS LONG AS THE ORIGINAL PURCHASER OWNS THE TRUCK ON WHICH THE TONNEAU COVER WAS ORIGINALLY INSTALLED. THIS WARRANTY IS RENDERED VOID IN CASES WHEN THE DAMAGE IS DETERMINED TO HAVE BEEN CAUSED BY ACCIDENT, NEGLIGENCE, SEVERE WEATHER CONDITIONS, FAILURE TO FOLLOW ALL CARE INSTRUCTIONS, ABUSE WHEN THE UNIT HAS BEEN USED IN A FASHION OTHER THAN DESIGNED FOR, IMPROPER INSTALLATION, MODIFICATIONS MADE AFTER THE UNIT LEAVES THE FACTORY OR ANY OTHER DEFECT NOT RESULTING DIRECTLY FROM DEFECTS IN MATERIAL OR WORKMANSHIP.

CONDITIONS:

- 1) CLEAN ONLY WITH MILD SOAP AND WATER.
- 2) DO NOT USE VINYL CLEANERS AND PROTECTANTS THAT ARE PETROLEUM BASED OR CONTAIN CITRUS CLEANERS.
- 3) WHEN ON THE FRAME, THE COVER MUST BE SECURED AT ALL POINTS. FAILURE TO DO SO WILL RESULT IN *WIND-WHIPPING* WHICH WILL CAUSE THE FABRIC TO FAIL.
- 4) CARGO SHOULD NOT TOUCH THE TONNEAU AT ANY POINT. ROAD VIBRATIONS COULD SHIFT CARGO CAUSING THE CARGO TO PUSH AGAINST THE TONNEAU AND DAMAGE IT.
- 5) CLAMPS SHOULD BE CHECKED PERIODICALLY FOR LOOSENING DUE TO ROAD VIBRATION.

FAILURE TO FOLLOW THESE CONDITIONS AND OTHER CARE/INSTALLATION INSTRUCTIONS PROVIDED WILL VOID THIS WARRANTY.

WARRANTY PROCEDURE

- 1) A RETURN AUTHORIZATION MUST BE OBTAINED PRIOR TO RETURNING ANY PRODUCT. ANY PRODUCT ARRIVING AT DOWNEY PRODUCTS WITHOUT A VALID RETURN NUMBER ON THE BOX WILL BE REFUSED.
 - 2) APPROVED RETURNS MUST BE MADE TO DOWNEY PRODUCTS (AT THE ADDRESS LISTED BELOW). SEND THE SPECIFIED PARTS POSTAGE-PAID ALONG WITH PROOF OF PURCHASE, A NOTE EXPLAINING THE RETURN, AND \$15.00 TO COVER INSURANCE, HANDLING AND RETURN POSTAGE.
 - 3) ALL WARRANTY CLAIMS ARE SUBJECT TO EVALUATION BY DOWNEY PRODUCTS.
 - 4) DOWNEY PRODUCTS WILL REPAIR OR REPLACE (AT THEIR OPTION) ANY MATERIAL FOUND DEFECTIVE UNDER THE TERMS OF THIS WARRANTY.
 - 5) OTHER THAN FREIGHT/HANDLING CHARGES, ANY VALID WARRANTY REPAIRS OR REPLACEMENTS WILL BE MADE AT THE EXPENSE OF DOWNEY PRODUCTS.
 - 6) AN ORIGINAL DATED RECEIPT OF PURCHASE MUST BE PROVIDED FOR THE WARRANTY TO BE VALID.
- DOWNEY PRODUCTS WILL NOT BE HELD RESPONSIBLE FOR ANY DAMAGE OR INJURY CAUSED BY IMPROPER INSTALLATION OR USE OF ITS PRODUCTS.

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